

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production July 2025

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of July 2025.

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July 2025 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	564	1	709	10	19	5	56	237	1,601
GRVC	123	8	1,210	12	16	6	45	147	1,567
NIC	64	2	105	3	9	1	6	24	214
OBCC	263	3	3,319	138	2	1	5	5,004	8,735
RESH	21	0	276	11	0	0	0	41	349
RESH ANNEX	20	1	256	6	1	1	2	17	304
RMSC	273	14	14	55	8	12	0	96	472
RNDC	139	10	1,133	36	31	1	157	387	1,894
WEST	47	8	190	66	7	13	15	159	505
Total	1,514	47	7,212	337	93	40	286	6,112	15,641

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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July 2025 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	690	0	19	709
GRVC	977	226	7	1,210
NIC	101	0	4	105
OBCC	1,102	2,181	36	3,319
RESH	158	0	118	276
RESH ANNEX	183	0	73	256
RMSC	0	14	0	14
RNDC	1,120	4	9	1,133
WEST	122	21	47	190
Total	4,453	2,446	313	7,212

July 2025 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	8	2	0	10
GRVC	4	6	2	12
NIC	0	0	3	3
OBCC	20	32	86	138
RESH	1	2	8	11
RESH ANNEX	0	0	6	6

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

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RMSC	26	13	16	55
RNDC	12	5	19	36
WEST	28	5	33	66
Total	99	65	173	337